



Promote **Resources**
Foster **Research**
Improve **Productivity**
Enhance **Patron Services**
Increase **Profitability**
Facilitate **Innovation**

All-Inclusive Components
OPAC
A-Z Lists
Cataloging
Serials Management
ERM/Electronic Resource Mgmt
Link Resolver
Circulation
Scheduling & Booking
Reporting: Standard & Custom
Reserves

Contact us to join
the next webinar

Beyond ILS: A new genre of integrated, seamless access to digital and print resources in a single, powerful, low cost search portal.

- ◆ Customize your online catalog to incorporate databases, online subscriptions, images, and easy-to-design custom A to Z lists. No need to provide separate links to collections of online resources on your website. Resources provided by various publishers and aggregators can be placed into one all-encompassing list of titles and subjects with easy-build A to Z lists.

All-Inclusive, Low Pricing: Unsurpassed Value

- ◆ CyberTools offers more features and services at lower fees for your professional library.

Fast, Easy Start-Up

- ◆ Most libraries are live in a few days.

Responsive Support Keeps You Productive

- ◆ Personalized help, webinar training, free Q&A walk-through's, quick-tours, and more.

Next Generation Technology from World-Class Product Designers

- ◆ On the cloud since 2000. Web-based, open systems design for easy, seamless integration.
- ◆ Any size library or consortia, any number of holdings and users.
- ◆ Cross-platform performance on any server, workstation, or browser.

An Elegant, Easy-to-use OPAC with Integrated A to Z Lists!

- ◆ Embed OPAC search on your web site or link to a customized online catalog search window.
- ◆ Incorporate book and journal covers, photos, other graphics.
- ◆ Access electronic resources and databases directly.
- ◆ A to Z list capability for all your resources, not just online from one vendor.
- ◆ You control fonts, colors, and terms used, even search and display logic. Customize with logo, other popular links.
- ◆ Subject Heading Explosion enhances analyses, can include ascending and/or See Related terms.
- ◆ The only source for optional concurrent MeSH integration. Updates authorities and bibliographic records with National Library of Medicine Medical Subject Headings changes, including qualifiers.

Serials Management that is Unparalleled

- ◆ Fast check-in and routing.
- ◆ Claims management and library-defined warnings for missing issues.
- ◆ Bindery cycle according to your bindery rules.
- ◆ OPAC elegantly displays serials holdings and links to e-journals.
- ◆ OpenURL link resolver for databases such as Ovid, EbscoHOST, and Serials Solutions.
- ◆ Provides critical capabilities in a research environment where journals are key holdings.

Standards Compliant

- ◆ MARC 21, ANSI Z39.50 (Information Exchange), ANSI Z39.71 (Holdings), SQL, 508 Bobby.

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Cataloging & Authorities

A complete suite of cataloging utilities, authority functions, and reports helps you manage all aspects of cataloging for your library.

Cataloging Functions

Your CyberTools for Libraries database centers on MARC bibliographic records, so it's easy to manage your holdings with database references rather than clutter the MARC bibliographic data.

- ◆ Create, edit, receive, remove, export, and store in MARC format.
- ◆ DDC, LC, NLM, Planetree and/or your own classification systems.
- ◆ LC, NLM MeSH, and/or Local Subject Headings.
- ◆ NLM MeSH interface.
- ◆ Import MARC records from any source, including OCLC, LC, MARCIVE, NLM, and more.
- ◆ Duplicate Bib Report.
- ◆ Print Spine and/or Pocket Labels: you select the label fonts and optional values (examples: copy number, location, year) and select the start row and column label to eliminate label discards.

Authority Functions

- ◆ Authors, Titles, and Subject Headings.
- ◆ Add, Edit, Merge, Remove, Print Authorities and Qualifiers.
- ◆ Authority Duplicate Report.
- ◆ Add Authorities on-the-fly while editing a bibliographic record.
- ◆ Any changes to Authority records are reflected in associated bibliographic records.

MeSH Updates Synchronized

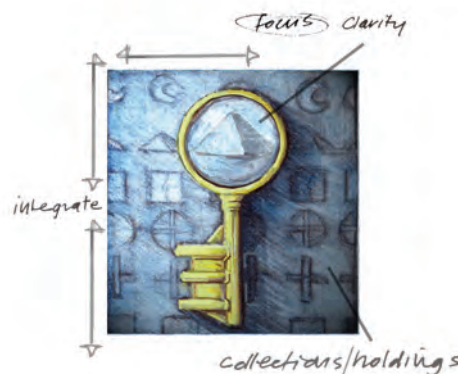
CyberTools delivers the annual NLM MeSH changes to you, complete with scope notes, "X", and "See" changes. Bibliographic records are updated at the same time, resulting in your current MeSH Authority being synchronized with your bibs. This promotes powerful search, retrieval, and reporting. A related, unique feature: MARCout to Standard Distribution, to correct NLM MARC bibliographic records.

Multiple, Union Catalogs

- ◆ Affiliated libraries share a single bibliographic and MARC record, while managing unique patron and holdings data.
- ◆ Independent and union catalog search.
- ◆ You have complete flexibility to set up your libraries and catalogs to share information as you wish.

E-Journals

You achieve full access to e-journals via through the 856 MARC tag: libraries choose to either attach a link to the current bib, or create a new online bibliographic record.



Bibliographic Linkage

The indexing tools automatically link monographic series to series titles. For example, *Frontiers of Neurology/1997* is actually volume 835 of the monographic series *Annals of the New York Academy of Sciences*. The indexing allows this title to be found as "Frontiers of Neurology" (or any combination of some of these words) or as "Annals of the New York Academy of Sciences 835" (or any combinations of some of these words and number 835). This is important since citations often use the series title and volume number rather than the actual issue's title. The indexing is triggered by the title having the MARC values of tag 440 Series Statement/Added Entry (SAE)--Title, subfield \$a *Annals of the New York Academy of Sciences* and subfield \$v 835. Any of the other SAE tags and subfields will yield the same results.

A further tool to enhance bibliographic records is Analytic Linkage. Analytic Linkage can be used for "in analytic" cataloging, where the library might want to highlight a (local) author's contribution to a title. By creating the main title's bibliographic record, and then by separately creating a bibliographic record that cites the author's contribution (for example, a chapter title) to the main title, this second bib can use Analytic Linkage to tie the two bibs together.

The more common use of Analytic Linkage is to further tie monographic series volumes together under the series title. First, create a bib for the monographic series itself. Then, create the individual volume bibliographic records. Lastly, use Analytic Linkage to link the individual volume bibs to the monographic series bib. The payoff is in the OPAC: when a patron examines the monographic series bib, the patron will also see all of the individual volume titles!

URL Tester

The CyberTools URL tester regularly tests all URLs from the MARC Bibliographic 856 tag subfield u, producing a list of failures. The failures are re-tested to verify that each was not momentary, as when the Web server is temporarily down, or during a network problem. Re-testing is iterative and under your control. Once a failure threshold has been passed, the failed URLs are noted in a local MARC tag, blocked from the OPAC display, and reported to you. CyberTools reports all links used by patrons an aggregate, monthly basis. Privacy is protected, but you're equipped with the management reporting you need.

The Online Public Access Catalog

Uniquely Suited for Research

The Finest User Interaction Design

CyberTools employs top UI experts to build powerful search tools that are presented in an intuitive, elegant display. CyberTools means fast, comprehensive, and reliable search results.

- ◆ Powerful, consistent search results on any platform promote ease of use, reliable results, and less training.
- ◆ Customized OPAC interfaces for multiple user needs.
- ◆ Consortia, union catalogs, and multiple library locations are easy to implement.
- ◆ OPAC displays holdings status and location, and for serials, a concise holdings string plus an option for volume/issue details.
- ◆ Search results display newest publications first: critical for research.
- ◆ The only source for concurrent MeSH integration. Automated updates to authority files and bibliographic records with National Library of Medicine changes, including qualifiers.
- ◆ A controlled, contemporary vocabulary enables powerful searching.
- ◆ Subject Heading Explosion is an exclusive feature that enhances clinical analyses, especially when combined with MeSH.
- ◆ Searches can include ascending terms and/or see related terms.
- ◆ See and See Also are indexed and searchable.
- ◆ Links to the Web or other file servers; full access to e-journals.
- ◆ Access to images and graphics.
- ◆ View recent arrivals: display new acquisitions or journal titles.
- ◆ Customized OPAC interfaces for multiple user needs.
- ◆ Patron may optionally place items on hold, renew, or edit account.

Enhanced Searching

- ◆ Search by keyword, author, title, subject heading, or number (ISSN, ISBN, OCLC, LCCN, Call Number, etc.).
- ◆ The search may include single or multiple catalogs.
- ◆ Word order doesn't matter. For example, "New England Journal", "Journal Medicine New", or "N E J M" will each find the New England Journal of Medicine.
- ◆ Words are normalized from English or Canadian spelling to American, diphthongs, possessives, plurals, punctuation.
- ◆ Patrons can check their understanding of a search term by clicking a "Define" button, a handy feature for both sophisticated and simple research!
- ◆ Subject Heading searches may be refined by qualifiers. Example: term "pneumonia" + qualifiers "therapy" + "Canada".

World-Class Performance.

Easy Start-Up. Responsive Support.



The CyberTools for Libraries OPAC is compliant with Section 508 of the U.S. Rehabilitation Act (Bobby Approved).

Subject Heading Explode by "See Also"

For libraries that use the National Library of Medicine Medical Subject Headings (MeSH), patrons may explode the entire MeSH tree! Users can view the search tree, and check their understanding of terms by viewing current NLM definitions with a single click, for unsurpassed full-context research.

User-Designed Search Results

Search results are provided in a brief display, with prompts for user-selected options for further detail. Patrons can tailor their own search output, and even edit, annotate, and save search results for later use via print, disk, and e-mail. Patrons can browse "shelves", and generate data sorted by title, author, call number, or location, in these formats:

- ◆ custom, designed by the patron
- ◆ detail
- ◆ MARC
- ◆ bibliography

The bibliographic search results may be formatted by the patron, who can select among short titles or full titles, subject headings, call numbers, material types, and latest issue. The search results also show why a record matched: for example, if search, "low back pain", is being expanded to all variations of these words, then one record might match on "low back pain" while another matches on "lower backache pain". Or, if multiple subject headings are being searched, such as HIV-1 and HIV-2, then the search results show the records that match which term, or both terms.



CyberTools for Libraries®



Patrons select titles from their search results for e-mail, printing, saving to their personal notes, or for a detailed view.

The detailed view format is designed by the library, and may include enhanced title, author, and publishing information, notes, links, availability status and rules, location and call number. A serial record displays a holding string noting volumes and issues per serial copy. Issue details by year and volume may be queried. Images, electronic multi-media, web sites, or online journals may be directly accessed from here. Or, the patron may browse the shelf electronically to view similarly cataloged works. The user may also review the bibliographic data in MARC 21 format, including a decoded tag version.

Patrons can review their accounts including current loans, hold requests, fines, and more. At the option of the library and with security, users can renew their own loans, place and clear items on hold, set the number of days for a due date reminder to themselves, and/or update their own demographic information.

Images and URLs are linked via an unlimited number of MARC tag 856 subfield u entries per record. Your URL links are always valid: the URL tester filters expired URLs so your patrons don't become frustrated with old links.

Your library can manage separate catalogs, so a patron can search a specific catalog or all catalogs. Union catalog management is easy and free with CyberTools!

The OPAC displays recent titles and the latest serial issues. The library can also use this feature to post to an e-mail list or to a Web site for "New Accessions" notices.

Built-in customization. The library chooses fonts, colors, and backgrounds on the OPAC display. Libraries can add their logo or other graphics, and change the terms used on the OPAC menus, as well as set policy for search logic.



Choose between OPAC view and A to Z lists in one click!
A to Z DVDs, reference, and multiple online resources from various vendors (not just one vendor),
or create your own custom protocol/class/case lists.
This is true, single-portal searching!

CyberTools matches the interface to the search task, and helps you professionally market your resources to your patrons.

Serials Management

The rich functionality of the Serials Management module is a primary reason why CyberTools for Libraries is used extensively in academic, research, and special libraries. Your staff is your precious resource: Serials Management saves you valuable time, thanks to efficient serials check-in and routing, claiming, bindery management, reporting, and other smart features.

- ◆ Add a Title to Serials Management
- ◆ Add/Edit/Remove a Copy. A copy relates to individual titles, and serial issues are checked in to specified copies.

Each serial copy records:

- ◆ Vendor for this Copy, and its Subscription Identifier
 - ◆ Expected Year, Month (or Period), Day
 - ◆ Expected Volume, Issue, and Running Issue
 - ◆ Issues Per Volume
 - ◆ Volumes per Year
 - ◆ Issue Publication Frequency
 - ◆ Late Warning Days
 - ◆ Bind per Volume
 - ◆ Free Text Holdings String
 - ◆ Block in the OPAC
 - ◆ Bar Code Each Issue Flag
 - ◆ Circulation Class, Status, and Location
 - ◆ Journal Check in Note
- ◆ Issue Check in: check in expected issues, supplements, parts, or others issues, including a range of issues. Or, Close a Volume, Edit the Expected Values, or Print Routing Slips.
 - ◆ Vendor Management

E-Journals

CyberTools delivers full access to e-journals via the 856 MARC tag: libraries choose to either attach a link to the current bibliographic record, or create a new online bibliographic record.

OpenURL

CyberTools provides linkage resolution for access to your OPAC from external database such as EbscoHOST, Ovid, and Serials Solutions.



Claims

CyberTools triggers serials claims by identifying that a previous issue is missing as part of check-in. A late warning is issued for a journal that never started after set-up, or simply stopped new issues. Both claims and late warnings can be output in work list or vendor letter formats, and printed, e-mailed, or saved as a file. Requests to serials vendors are tracked.

Routing Functions

- ◆ Display Routing Slip
- ◆ Add/Edit Individuals to Routing Slip
- ◆ Display Patrons Route List
- ◆ Edit Universal Header/Trailer
- ◆ Edit Patron Group
- ◆ Routing List Integrity Check/Adjust
- ◆ Print Routing List, including option to print as labels, for table of contents service.

Bindery Functions

Create your own bindery rules, and CyberTools updates all associated records, including bindery work lists, shipments, and availability status in the OPAC.

- ◆ Print Bindery Work List
- ◆ Bindery Prep
- ◆ Send/Receive/Delete/Print Bindery Shipments
- ◆ Delete Bindery Work List Item
- ◆ OPAC reflects status of items throughout the bindery cycle. Patrons know whether an issue is on the shelf or at the bindery.

Reports

- ◆ Daily Check in List
- ◆ Journal Listing, a report generator
- ◆ Print Serials Receipt List for a Specified Date Range
- ◆ Report of Titles by Vendor
- ◆ Report of Journals without Copies or Copies without Holdings
- ◆ Counts
- ◆ Utilization by Transaction Type (Loans, Holds, etc.)

ERM/Electronic Resource Management

CyberTools delivers a single-portal solution, letting you incorporate online subscriptions directly in your CyberTools online catalog. Ask for our current list of products you can use to enrich your catalog, including EBSCOHost, MD Consult, Nursing Consult, R2/Rittenhouse, and many more.

Circulation



CyberTools for Libraries features a sophisticated Circulation system that meets the needs of libraries of all sizes. Librarians create their own circulation parameters, and have a rich resource of patron, inventory, and system management tools. You have complete flexibility to set

and update your own policies. A simple, intuitive interface means that training your circulation staff is fast and easy. Multiple windows and functions are available to circulation staff at one time, to reflect the frequent needs for multitasking in this area of the library.

- ◆ Loan, return, renew, hold, trace, and recall items, overrides, internal circulation.
- ◆ Automatic overdue and fines alerts and other notices via postcard, letter, and/or e-mail.
- ◆ Patron Management. Comprehensive inquiry and maintenance functions; library controls whether patrons are allowed to make updates to their own records, change passwords, set number of days before due-date reminders, etc.
- ◆ Management Reporting. Dozens of relevant activity reports assist you in managing library operations.

Circulation Functions

Loan (+ Override)
Return (+ Conditional Return)
Internal Circulation (+ via Portable Data Collector)
Hold (+ Scheduled Hold)
Renew (+ Override)
Self Checkout
Locate
Recall
Item Edit
Patron Fines
Patron Class & Cluster Management
Patron Lost Item
Circulation Notices
Patron Claimed Returned
Item Inquiry
Circulation Trace
Patron Fine Report
Circulation Parameters
Circulation Inventory Functions

Circulation Reports

General Reports

- ◆ Activity Summary
- ◆ Activity by Location and Location Clusters
- ◆ Activity by Patron Class and Patron Class Clusters
- ◆ Activity by Time of Day
- ◆ Location Inventory
- ◆ Status Inventory
- ◆ Monthly Activity by Location and Transaction Type
- ◆ Location Activity compared to Overall Activity
- ◆ File Statistics
- ◆ Circulation Trace
- ◆ Overdue Report
- ◆ Outstanding Fines and Fees
- ◆ Report on Notices Sent to Patrons

Examples: Overdue, Hold Available, Courtesy Due

Special Reports

- ◆ Locate Report
- ◆ Shelf Clearance Report
- ◆ Longstanding Overdues
- ◆ Returned Damaged/Incomplete
- ◆ Purchase Alert
- ◆ Withdrawal Notice
- ◆ Previous Purchase Alerts
- ◆ Temporary Item Listing

Plus, we've created many new reports for you in Crystal Reports. Or, make your own in Crystal Reports!

Scheduling & Booking

CyberTools for Libraries can be used for all your scheduling needs. Any item can be scheduled for a loan. The Scheduled Holds report provides a list of materials scheduled for a given day in shelf list order.

Reporting

You have access to a comprehensive suite of reports available via CyberTools menus. In addition, CyberTools makes it easy for you to perform custom reporting with popular, off-the-shelf report writing packages. CyberTools uses post-relational database technology with SQL and ODBC, so if you need a special report that doesn't come with your system, you can easily generate it yourself. With the power of Ad Hoc Reporting, you can report on any combination of data contained in your library system! We guide your work with common report writing tools by with a step-by-step tutorial.

Z39.50 Server

CyberTools for Libraries supports Z39.50 version 3, the standard for information retrieval among disparate library systems. Fully operational over the Internet, the CyberTools Z39.50 server delivers catalog data, and meets the Bath and Texas profiles: any Z39.50 client can access this server. For example, a librarian in your consortium could search your catalog with his or her favorite Z39.50 client. Or, your patrons and staff can simultaneously search your catalog and other catalogs of interest, for example, those of nearby libraries that also have Z39.50 servers. As a bonus, the CyberTools Z39.50 server uses the same powerful search engine as the Online Catalog, insuring identical and powerful search results.

Reserves

Librarians manage reserved items for multiple instructors, courses, departments, divisions, and even schools. Interactive for students.

Acquisitions

Manage your collection with this add-on module, in development.

- ◆ One-time and standing orders integrate with receipt, returns, cancellations, budgeting, accounting, and statistical reporting.
- ◆ Flags expired accounts, low funds.
- ◆ Tags on-order and in-process titles in the Online Catalog.



About CyberTools

Since 1986,
CyberTools has delivered solutions
from Boston's high-tech community.
CyberTools makes productivity,
robust performance,
and value its hallmarks.

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